

Mrs Susan Kay Hardman

Luke's Place

Inspection report

The Old Estates Office
Putteridge Park
Luton
Bedfordshire
LU2 8LD

Tel: 01582458201

Date of inspection visit:
17 December 2020

Date of publication:
11 January 2021

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Luke's Place is a small care home supporting people with a range of learning disabilities.

We found the following examples of good practice.

The home was clean and there was good ventilation. Staff followed government guidance regarding the wearing of personal protective equipment (PPE). The hydro pool was closed to the public, staff used this area to change and to put on and take off their PPE. Staff had supported people to help them to get used to them wearing PPE. Staff, relatives and professionals were supported to enter the home in a safe way. The deputy manager had considered innovative ways to support relatives to see their relative at Christmas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Luke's Place

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.