

Hamberley Care 1 Limited

Caddington Grove

Inspection report

175 London Road
Dunstable
Bedfordshire
LU6 3DX

Tel: 01582320750

Website: www.hamberleycarehomes.co.uk

Date of inspection visit:
10 March 2021

Date of publication:
21 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Caddington Grove is a residential care home providing personal and nursing care to people aged 65 and over. The service can support up to 66 people. Caddington Grove accommodates people across three separate floors. One floor specialises in providing care to people living with dementia.

We found the following areas of good practice:

An infection and control policy was in place and had been updated to cover areas pertinent to preventing the spread of COVID-19.

The home had purchased adequate amounts of personal protective equipment (PPE) to ensure that staff could protect themselves and people living in the home. Staff had received training with regard to donning and doffing PPE. Used PPE was disposed of as clinical waste.

At the time of our inspection, visitors were unable to visit in person (unless for essential and palliative visits) so staff had set up different ways in which people could stay in touch with those who are important to them. This included by phone, tablet and window visits. A family and friends lounge had been prepared for visiting and had been up and running for 6 months prior to our visit.

All staff undertook both PCR and lateral flow tests in order to protect the people they cared for. Where staff tested positive, they were supported to isolate at home and the appropriate authorities informed.

The premises looked clean throughout and communal areas were ventilated. Cleaning schedules had been updated in light of COVID-19 risks and frequent cleaning of high touch areas was undertaken by all staff, both day and night. The home had a large stock of cleaning detergents which had been checked for their efficacy in preventing the spread of COVID-19. Oversight of laundry was comprehensive and housekeeping staff demonstrated a good knowledge of the guidelines in place for washing people's clothing should someone test positive for COVID-19.

At the time of our inspection, the provider had not undertaken written COVID-19 risk assessments to formally record the risks posed by COVID-19 to staff and measures to mitigate these risks to staff. This included staff who may be vulnerable due to their clinical history or ethnic background. Following the inspection, these risk assessments were completed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Caddington Grove

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. This was because the provider had not undertaken written COVID-19 risk assessments to formally record the risks posed by COVID-19 to staff and measures to mitigate these risks to staff. This included staff who may be vulnerable due to their clinical history or ethnic background.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.