

HICA

# Prospect House - Care Home

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Prospect House is a care home registered to provide accommodation and personal care for up to 24 people who have a learning disability or autistic spectrum disorder. On the day of the inspection there were 20 people living at the service.

There are four units within the service, each with a kitchen, dining room, lounge area, bathroom and bedrooms. In addition to this, there are two flats for people who are able to live more independently. There is a passenger lift so people are able to access the first floor if they cannot manage the stairs. There is a large communal room on the ground floor that is used for group activities.

As part of the Care Quality Commission's (CQC) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures.

We found the following examples of good practice

The systems in place allowed people to be admitted to the home safely.

There was clear signage on the correct use of personal protective equipment (PPE) and handwashing techniques and staff had received appropriate infection control and prevention training.

A risk assessment was in place for ensuring safe visits, this included a booking system, to allow for social distancing, visitor agreement form, health screening and use of PPE. Local restrictions on visiting were in place at the time of the inspection and alternative measures such as video calls were being used.

The environment was clean. Additional cleaning was taking place including of frequently touched surfaces.

There were detailed risk assessments to manage and minimise the risks Covid-19 presented to people who used the service, staff and visitors.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Prospect House - Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 November 2020 and was announced.

During the inspection

We spoke with the registered manager and observed the premises and IPC practices within the service. We used a virtual meeting process to speak with a team leader, a care assistant and the housekeeper. We also telephoned two relatives to find out what their experience of the service was like. We did not speak with people using the service as we wished to reduce the risk of cross infection.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.