

Xlcare Limited

# Goddard Avenue (145)

## Inspection report

145-146 Goddard Avenue  
Old Town  
Swindon  
Wiltshire  
SN1 4HX

Tel: 01793533552

Date of inspection visit:  
26 November 2020

Date of publication:  
15 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Goddard Avenue (145) is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Goddard Avenue (145) provides care and accommodation for up to 12 people who have a learning disability and/or mental health support needs. The home is comprised of two separate adjoining houses. At the time of our inspection there were 12 people using the service.

We found the following examples of good practice.

People contributed to a newsletter sharing their thoughts about the pandemic and reinforcing current practices such as social distancing.

Discussions were held with people to remind them of why staff were wearing Personal Protective Equipment (PPE).

Regular testing was in place for people using the service and staff. The service was proactive in arranging extra testing for people where it was felt they may have been at risk of infection.

Meal times had been arranged so that people could social distance through use of other rooms and staggered meal times.

Staff were provided with support and information to enable them to continue to work through the pandemic.

Regular audits ensured the service was prepared to continue to meet the challenges of the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Goddard Avenue (145)

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 26 November 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.