

Crown Care Homes Ltd

Oldfield House Residential Care Home

Inspection report

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Date of inspection visit:
21 December 2020

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13 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oldfield House is a residential care home in Darwen offering care and accommodation to older people and people living with dementia. The home can accommodate up to 18 people in single rooms. At the time of this inspection there were 18 people living in the home.

We had received concerns which alleged staff were not following social distancing guidelines and were not using personal protective equipment (PPE) properly. We saw some images on a social media platform where staff were seen to be closer than recommended by government guidelines. Not all staff in the photographs were wearing face masks. We discussed this with the manager and sought assurances about the homes infection prevention and control practices.

The manager explained some staff had removed their masks for the photograph and replaced them straight after. The manager accepted staff had not followed safe social distancing guidelines and again said this had been for the purposes of the photograph.

We observed during the inspection some staff did not have their masks on properly. We noted this was when they were walking down the corridors and not when in close contact with people living in the home.

We made a recommendation that the manager reinforces the provider's infection prevention and control policies and procedures with staff to support them to understand and follow effective infection prevention and control practice which reflects current government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Oldfield House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 21 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We observed during the inspection some staff did not have their masks on properly. We noted this was when they were walking down the corridors and not when in close contact with people living in the home. We discussed this with the manager and sought assurances this staff practice would be improved. We received assurances during the inspection from the provider.

We recommend the manager reinforces the provider's infection prevention and control policies and procedures with staff and, follow current government guidance in relation to social distancing and the use of PPE.

We have also signposted the provider to resources to develop their approach.