

Support for Living Limited

# Support for Living Limited - 37 Barlby Road

## Inspection report

37 Barlby Road  
London  
W10 6AN

Tel: 02089648543

Date of inspection visit:  
09 April 2021

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29 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Support for Living Limited - 37 Barlby Road is a care home which provides accommodation and support for up to four people with learning disabilities and/or autistic people. At the time of our inspection four people were using the service.

We found the following examples of good practice.

The provider had put in place and adapted the visitors' protocol when risk factors and government guidance changed. There was a clear process in place to ensure all visits to the service were managed safely.

There were systems in place to ensure stocks of personal protective equipment (PPE) were maintained. The provider had assessed the risks and put in in place risk management plans for people who were unable to adhere to self-isolation guidelines.

The registered manager completed regular health and safety audits of the service to ensure infection prevention control procedures were being followed. Staff followed cleaning schedules to ensure levels of cleanliness were maintained and the service was clean and hygienic when we visited.

Staff received Infection Prevention and Control (IPC) training and enhanced COVID-19 training. The registered manager had a contingency plan in place which contained plans for acute staff shortages. The service was taking part in 'whole service' testing in line with current government guidance to help protect all people using the service and staff.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 April 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were somewhat assured that the provider was admitting people safely to the service. One person had been admitted to hospital, however, the provider had not adequately assessed the risks of the person bringing an infection into the service after discharge from hospital. We discussed this with the registered manager and they have now completed a risk assessment with guidelines on how to mitigate the risks.
- We were somewhat assured that the provider was using PPE effectively and safely. One staff member was medically exempt from wearing a face mask whilst in the service. The provider had not adequately assessed the risks this posed to others or put in measures to mitigate these. We discussed this with the registered manager and they have taken immediate action to reduce the risks.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. The registered manager had liaised with staff that might have increased vulnerability due to medical conditions. However, they did not conduct formal risk assessments for these or considered other risk factors such as age and ethnicity.

We have recommended the provider reviews the risk assessments for all people considering all risk factors in line with government guidance.