

Morgan Care Limited

# Bakewells Care Home

## Inspection report

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14 August 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

We found the following examples of good practice.

The service took the temperature of all visitors and staff to help screen people for COVID-19. Temperatures were logged in their signing in book, which would help facilitate the track and trace system the government has introduced, if there was an outbreak.

The home had a staff wellbeing folder in place to signpost staff to places where they could get support.

Staff spent time with people at the beginning of the pandemic to show them what they looked like in personal protective equipment (PPE) to reduce people's anxiety.

At the beginning of the pandemic the home worked with the GP to help risk assess people.

The home had a designated infection prevention and control lead.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

No ratings were awarded during this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

### Inspected but not rated

# Bakewells Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider had in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 14 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.