

South Leicestershire Medical Group

Inspection report

Smeeton Road
Kibworth
Leicester
LE8 0LG
Tel: 01162793308

Date of inspection visit: 16 October 2023
Date of publication: 01/11/2023

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Not inspected

Are services safe?

Inspected but not rated



Are services well-led?

Inspected but not rated



Overall summary

We previously inspected South Leicestershire Medical Group on 20 June 2023 and the practice was rated requires improvement overall. As a result of the concerns identified, we issued a Section 29 warning notice on 27 June 2023 in relation to a breach of Regulation 17 Good governance, requiring them to achieve compliance with the regulation by 1 August 2023.

The full reports for previous inspections can be found by selecting the 'all reports' link for South Leicestershire Medical Group on our website at www.cqc.org.uk

Why we carried out this inspection

We undertook a focused inspection on 16 October 2023 to check that the practice had addressed the issues in the warning notice and now met the legal requirements. This report only covers our findings in relation to those requirements and will not change the ratings.

At the inspection, we found that all the requirements of the warning notice had been met.

How we carried out the inspection

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Requesting evidence from the provider.
- Speaking with staff on site.
- A short site visit.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- Services within the dispensary were being delivered in line with regulations.
- The dispensary operated effective systems and processes to ensure good governance in accordance with the fundamental standards of care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O'Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Hospitals and Interim Chief Inspector of Primary Medical Services

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit alongside a second CQC inspector.

Background to South Leicestershire Medical Group

South Leicestershire Medical Group is located in Leicester at:

Kibworth Medical Centre (main site)

Smeeton Road

Kibworth Beauchamp

Leicester

Leicestershire

LE8 0LG

The practice has branch surgeries located at:

- Fleckney Medical Centre, High Street, Fleckney, Leicester. LE8 8AJ
- Great Glen Surgery, 24a Main Street, Great Glen, Leicester. LE8 9GG
- Old School Surgery, 2a Station Street, Kibworth, Leicester. LE8 0LN
- Market Harborough, Torch Way, Market Harborough, Leicestershire. LE16 9HL
- Fleckney Duck Pond Surgery, 6a High Street, Fleckney, Leicester. LE8 8AJ

As part of our inspection we visited Kibworth Medical Centre.

There is a dispensary at Kibworth Medical Centre which was inspected as part of this inspection.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services, surgical procedures, family planning, and treatment of disease, disorder or injury and surgical procedures. These are delivered from all sites to a patient population of about 24,660.

The practice is situated within the Leicester, Leicestershire and Rutland integrated care system area (ICS) and delivers General Medical Services (GMS). This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices as part of the Cross Counties Primary Care Network (PCN). It is one of three GP practices within the PCN.

Information published by Public Health England shows that deprivation within the practice population group is in the highest decile (10 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 93.6% White, 4.6% Asian, and 1.8% Other.

The age distribution of the practice population closely mirrors the local averages. However, there are lower numbers of patients in the age category of 20-45, and higher numbers of older people in comparison to national averages.

There is a team of 7 GP partners and 8 salaried GPs who provide cover across the practice's sites. The practice has a team of 4 advance nurse practitioners and 6 nurses supported by 7 health care assistances. The practice has also had paramedics, mental health nurses, physiotherapists, pharmacists and a dispensary team. The GPs are supported at the practice by a team of reception/administration staff. The practice manager and assistant practice manager are based at the main location to provide managerial oversight.

The practice opens Monday to Friday from 8am until 6.30pm. Opening times vary across the six sites.

Extended access is currently provided locally with morning appointments and late evening appointments. At the weekend this is covered by Cross Counties Primary Care Network. Out of hours services are provided by Derbyshire Healthcare United.