

Abbeycliffe Limited

Abbeycliffe Residential Care Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Abbeycliffe Residential Care Home (known as Abbeycliffe) is a residential care home providing personal care to 29 people aged 65 and over at the time of the inspection. The service can support up to 40 people.

Abbeycliffe is one building over two floors, accessible by a lift. All bedrooms are single occupancy with an en-suite toilet. People shared the adapted bathrooms / shower rooms. The home has a large lounge and separate dining room.

We found the following examples of good practice.

- A pod, with an external door and an intercom system, had been built into part of the lounge area to enable safe visiting by relatives over the winter.
- People had been supported to isolate during the recent COVID-19 outbreak. Designated staff on each shift supported those people who had tested negative to reduce the risk of cross infection.
- During the outbreak, PPE stations were positioned throughout the home so staff had easy access to PPE whenever they went into a person's bedroom. Clinical waste bins were available in each bedroom and all laundry was kept separate to reduce the risks of cross contamination.
- All staff we observed were wearing their PPE correctly. Staff had received training in infection control and the donning and doffing of PPE. Observations of the use of PPE and hand hygiene were completed by the registered manager and infection control champion.
- The home said they were well supported by medical professionals, local authority infection control team and the clinical commissioning group (CCG).

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 5 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.