

Methodist Homes

Harwood Court

Inspection report

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24 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Harwood Court is a care home registered to provide accommodation, nursing and personal care to a maximum of 35 older people, some of who are living with dementia. At the time of the inspection there were 25 people using the service.

We found the following examples of good practice.

- Staff had completed training in infection prevention & control (IPC) and were able to explain what personal protective equipment (PPE) they were required to wear when completing different tasks.
- A cleaning log was available to evidence the cleaning undertaken each day to reduce the risk of spreading infections and cross contamination. Additional housekeeping hours were in place to support more frequent cleaning of touch points.
- Systems were in place to support visitors to access the service safely. Posters were situated around the building advising on appropriate hand washing techniques and how to put on and take off PPE.
- Staff spoke positively about the support they received from the manager and deputy manager. They knew how to access information to support their emotional wellbeing.
- Quality assurance audits were completed to ensure safe infection control practices were being followed and to identify any improvements. The manager had a folder for staff which contained information and resources relating to the management of the pandemic.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to ensure people received safe care and treatment.

Inspected but not rated

Harwood Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.