

The Green Nursing Homes Limited

The Green Care Home with Nursing, Hasland

Inspection report

45 The Green
Hasland
Chesterfield
Derbyshire
S41 0LW

Tel: 01246556321

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27 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Green Care Home with Nursing, Hasland, is a 'care home.' Care is provided in one adapted building for up to 40 older people who require either nursing or personal care. At the time of the inspection 28 people were using the service. The home has communal spaces including two lounges and a dining room. Some bedrooms had ensuite facilities and others access to large well-equipped bathrooms.

We found the following examples of good practice.

- The provider had ensured the required personal protective equipment (PPE) was in place. Staff had received training in how to use it appropriately. This meant that staff were able to use PPE in accordance with the guidance to reduce the risk of cross infection.
- There was an agreed approach to relatives being able to visit. In addition to video calls, emails and telephone contacts.
- Cleaning of the home had increased, through the use of more domestic staff and agreed schedules of cleaning.
- Staff were supported by the provider and registered manager, by receiving supervisions, meetings and any new guidance or information.
- The provider continued to have oversight, with regular audits and video links. to share good practice and any new or developing guidance and changes.
- Health care professionals had continued to develop the relationship with the staff and provider through shared tasks, using video calls and mutual understanding when supporting individuals.
- The registered manager was proud of their staff team and the way they had adapted and worked together to ensure everyone's safety.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

The Green Care Home with Nursing, Hasland

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 27 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.