

Mr Charanjit Singh Atwal

# Edmore House Residential Home

## Inspection report

20 Oakham Road  
Dudley  
West Midlands  
DY2 7TB

Tel: 01384255149

Date of inspection visit:  
15 February 2022

Date of publication:  
11 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Edmore House is a registered care home providing accommodation and personal care for up to 18 older people.

We found the following examples of good practice.

All visitors to the home were required to evidence a negative lateral flow test and complete a health questionnaire. Professional visitors were asked for their COVID passports.

Personal protective equipment (PPE) was available for visitors to use where required. There were appropriate PPE stations around the home for staff to don and doff their PPE (to put on and take off).

Easy chairs in the lounge and tables and chairs in the dining room were spaced to promote safe social distancing in communal areas.

The spacious dining room could be used for family members to spend time with their relative. Family member's could see their family member in the bedroom or garden area in nice weather.

People, staff and visitors all complied with COVID-19 testing regimes that met current government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Edmore House Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

The inspection was carried out by one inspector. The inspection took place on 15 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The registered manager told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.

Whilst the majority of the home was visually clean and hygienic parts of the laundry area and the ground floor bathroom/toilet were not. In part of the laundry there was a build-up of thick dust/fluff from the tumble dryer on the floor and skirting boards. The impermeable coating to the laundry floor had worn away leaving a surface that could not be effectively cleaned. Cleaning schedules were in place, but these did not detail how often the laundry should be cleaned.

The ground floor bathroom/ WC by the office was in a poor state of repair and cleanliness. A wooden plinth on which the toilet pedestal stood, behind the toilet, the wall tiles and floor had a build-up of dirt and were unhygienic. There was mould on the corner of the bath and behind the bath taps. The skirting boards were dirty, the wood/paint work was damaged so would not allow effective cleaning. The vinyl type flooring in this room was stained and dirty.

There was a mop left in dirty water in the laundry and a wet mop in the bathroom/ WC by the office this did not give assurance of good hygienic practice.

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The provider's approach to visiting was in line with the current government guidance. Visiting in the dining room, people's individual bedrooms and regular telephone calls were all encouraged by the provider.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.