

Cumbria County Council

Moot Lodge

Inspection report

Market Place
Brampton
Cumbria
CA8 1RW

Tel: 0169772643

Date of inspection visit:
27 January 2022

Date of publication:
11 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Moot Lodge is a residential care home providing personal care for up to 19 people. At the time of the inspection there were 10 people accommodated there.

We found the following examples of good practice.

The service had a good supply of infection control resources to support the home throughout the COVID-19 pandemic.

The home was clean and the cleaning schedule had increased as a result of the pandemic. Housekeeping staff and other staff regularly cleaned key touch areas, such as door handles.

Visitors to the home were screened on arrival. People were encouraged to socially distance as much as practical and furniture was spaced out in communal areas.

The provider had up to date, comprehensive policies and procedures about COVID-19 and infection control. These were publicly available for everyone to read on its website.

We signposted the provider to further resources regarding testing staff within the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Moot Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was announced. We gave the service 20 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Records were not always up to date to show that staff were tested in line with government guidance. This was addressed immediately by the registered manager.

We have signposted the provider to resources to develop their approach.

Visiting in care homes

- The provider had a system for facilitating visits to people living in the home in accordance with the current guidance. The essential care giver visiting arrangements were particularly important to people and their relatives.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting

professionals were vaccinated against COVID-19.