

The Surgery York Road

Inspection report

York Road
Rotherham
S65 1PW
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Overall summary

We carried out a desk top follow up inspection at The Surgery York Road on 6 July 2020. This inspection was to follow up a previous inspection of Dr Naranammalpuram Srinivasan, in November 2018. During that inspection a new provider was registering with the Commission to take the service over.

We rated the practice as requires improvement for providing effective services because:

- The practice's performance on quality indicators for some long-term conditions and cancer indicators for working age people was significantly below local and national averages. Although some progress had been made there was limited improvement seen at the time of inspection.

At this inspection, we found that the new provider had satisfactorily addressed most of these areas.

We based our judgement of the quality of care at this service on a combination of:

- Documentation and information from the new provider and information from our ongoing monitoring of data about services.

We have rated this practice as good for being effective and good overall and for all population groups apart from working age people which is rated as requires improvement.

We rated the practice good for providing effective services because:

- The practice's performance on quality indicators for those with some long-term conditions had improved and were mostly in line with local and national averages.
- However, performance data for cervical cancer screening was significantly below local and national averages. The practice remains requires improvement for the working age people population group.

In addition, the new provider shared with us the actions they had taken as a result of the areas we told them they should improve in the November 2018 inspection report.

- Risk assessments had been completed relating to blind cords, hot water and emergency medicines. As a result blind cords had been secured to the wall with cleats. Water temperature checks had been completed and hot water warning signs installed. Emergency medicines were checked weekly.
- An infection prevention and control (IPC) action plan had been developed from the August 2019 IPC audit. Actions had been completed in accord with the findings.
- An up to date record of staff immunisation status was now kept.
- Staff routinely asked patients during consultations whether they had a caring responsibility and would offer support accordingly. A notice board in the waiting area was designated to provide local information and support groups for carers. There were 43 patients registered at the practice with caring responsibilities which represents 1% of the practice population.
- The number of pre-bookable and same day appointments was increased by employing two advanced nurse practitioners and three GP locums. Extended hours appointments were available on Tuesday evenings until 7.45pm.

Whilst we found no breaches of regulations, the provider **should:**

- Continue to review the uptake of cervical cancer screening with a view to improving achievement.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

People with long-term conditions

Good



Working age people (including those recently retired and students)

Requires improvement



Our inspection team

Our inspection team was led by a CQC lead inspector.

Background to The Surgery York Road

The Surgery York Road is located at York Road, Rotherham, S65 1PW, close to Rotherham town centre. The current provider was in the process of changing their legal entity from a partnership to an individual and had applied to the Commission to register.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, surgical procedures, maternity and midwifery services and treatment of disease, disorder or injury.

The Surgery York Road is situated within the NHS Rotherham Clinical Commissioning Group (CCG) and provides services to 4,528 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of two GP partners who registered with the CQC in July 2019. The practice employs two male and one female locum GPs, two female advanced nurse practitioners, a practice nurse, a health care assistant, practice manager and several administration staff. The practice is a member of the local primary care network.

The National General Practice Profile states that 14.5% of the practice population is from an Asian background with a further 7% of the population originating from black, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as one, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 76 years compared to the national average of 80 years. Female life expectancy is 81 years compared to the national average of 83 years.