

Nottingham Community Housing Association Limited

2-4 Watcombe Circus

Inspection report

2-4 Watcombe Circus
Carrington
Nottingham
Nottinghamshire
NG5 2DT

Tel: 01159609592
Website: www.ncha.org.uk

Date of inspection visit:
25 February 2022

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08 March 2022

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

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|----------------------|-------------------------|
| Is the service safe? | Inspected but not rated |
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Summary of findings

Overall summary

2-4 Watcombe Circus provides accommodation and personal care for up to 12 people with learning disabilities and autistic people. At the time of our inspection there were 11 people living at the service. The building is two large semi-detached properties which had been converted into one large home.

We found the following examples of good practice.

When people had tested positive, they followed the most recent government guidance. People were supported to isolate according to their needs, some people were able to remain in their room. When there were several people who tested positive, staff allocated a living room for them to use so that they could have more space and socialise with others.

Staff had been trained in infection prevention and control, food hygiene and COVID-19. They had also been trained in hand washing and donning and doffing (putting on and taking off) personal protective equipment.

A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result. Staff and people using the service had all received their vaccines and booster.

We saw that cleaning took place throughout the day and touch points were regularly sanitised. This was evidenced on the cleaning schedule. The provider employed external cleaners to clean the service which included regular deep cleaning to minimise the risk of infection and cross contamination due to the vulnerable nature of those living at the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in our Safe findings below.

2-4 Watcombe Circus

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.