

Active Care Services Ltd

Micron House

Inspection report

41 Halesowen Road
Dudley
West Midlands
DY2 9QD

Tel: 01384230504

Date of inspection visit:
17 February 2022

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09 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Micron House is a residential care home providing personal care and accommodation for up to 10 people. At the time of the inspection 10 people lived at the home.

We found the following examples of good practice.

Staff had access to personal protective equipment (PPE) and were observed to wear this correctly and in accordance with current government guidelines.

There was a clear process in place to monitor vaccination status and testing for staff and people at the service.

People were admitted into the home safely.

People were supported to maintain contact with their loved ones through home visits. Visitors were able to see their loved ones where it was most comfortable for them.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Micron House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. The home was visibly clean and cleaning schedules were in place. However, we observed some areas of the home where the integrity was compromised due to wear and tear. A renewal programme was in place.

We have signposted the provider to resources to develop their approach.

- We were assured that the provider was preventing visitors from catching and spreading infections.
 - We were assured that the provider was meeting shielding and social distancing rules.
 - We were assured that the provider was admitting people safely to the service.
 - We were assured that the provider was using PPE effectively and safely.
 - We were assured that the provider was accessing testing for people using the service and staff.
 - We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
 - We were assured that the provider's infection prevention and control policy was up to date.
 - The provider was following the current government guidance and visiting was promoted. Systems were in place to support visiting through COVID-19 testing and providing PPE. Visitors were able to see their loved ones where it was most comfortable for the individual.
- From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

