

Your Health Limited

Summer Fields

Inspection report

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24 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Summer Fields is a residential care home that can accommodate a maximum of 50 people. The home is registered to provide accommodation for people who require support with their personal care. Most of the people at the home lived with dementia. At the time of our inspection, 39 people lived in the home.

We found the following examples of good practice.

- The service followed up to date guidance regarding safe visiting procedures. Visits were restricted to essential visitors only if there was an outbreak of COVID-19 within the home, which was occurring at the time of the inspection.
- However, there were also safe measures in place to facilitate visits for people receiving end of life care and where it had been assessed as being in the persons best interest due to their wellbeing.
- Appropriate visiting measures were also in place for those relatives who were essential care givers and supporting their loved ones living in the home.
- Appropriate vaccination status checks were completed on all staff and visitors.
- There was a dedicated procedure that accommodated people should they develop COVID-19 or show symptoms.
- Safe procedures were followed for admitting people to the service. People were only admitted following evidence of a negative COVID-19 test.
- Stocks of the right standard of personal protective equipment (PPE) were well maintained and staff used and disposed of it correctly. The manager shared good working practices and updates across the staff team.
- Staff had appropriate training and competency checks in regards to the use of PPE and other infection control procedures.
- People and staff had access to regular testing.
- Guidance on the use of PPE and current IPC procedures were clearly visible across the service.
- Staff reassured people throughout the pandemic and provided them with the support they needed to maintain regular contact with their family and friends through the use technology.
- Daily cleaning schedules were implemented by domestic staff.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Summer Fields

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. We received information of concern about infection prevention and control measures/visiting arrangements/staffing at this service. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 24 January 2022 and was announced. We gave the service two hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.