

Mereside Care Home Ltd

# Mereside Care Home

## Inspection report

42 St Bernards Road  
Solihull  
West Midlands  
B92 7BB

Tel: 01217076760

Date of inspection visit:  
24 November 2020

Date of publication:  
14 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Mereside Care Home is a 'care home' providing accommodation with personal care for up to 15 people with a learning disability or autistic spectrum disorder. At the time of our inspection 11 people lived at the home.

We found the following examples of good practice.

Family members were not able to visit due to an outbreak of COVID-19 in the home and people were not able to attend the day centre they enjoyed. Staff arranged regular video calls to ensure people could maintain contact with family and their friends from the day centre.

People were supported, through the use of individual communication aids, to understand the restrictions on visitors, social distancing and the use of Personal Protective Equipment.

People were involved in identifying activities to promote their wellbeing. The provider arranged a cheese and wine evening and a beach day where a beach was made in the garden including seaside cutout boards and fish and chips.

Amendments were made to staff working patterns when necessary to ensure people continued to receive the support they required.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Mereside Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.