

Marcus Care Homes Limited

# Aspen Lodge

## Inspection report

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Date of inspection visit:  
08 December 2020

Date of publication:  
31 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Aspen Lodge provides care and support for up to 25 older people, some of whom may be living with dementia. At the time of our inspection 12 people lived at the service.

There were procedures in place to support safe visiting, including appointments, temperature checks on arrival, provision of masks and aprons and use of a designated room.

People were adhering to current isolation and social distancing guidelines. Staff used personal protective equipment (PPE) appropriately. There were adequate amounts of PPE around the service to ensure it was available when needed.

The registered manager was working with other local services and agencies in the area regarding infection control and had updated staff practice accordingly.

The service was clean and extra cleaning duties were being carried out such as regular deep cleaning and cleaning of areas that were often touched.

We recommend that the registered manager seek guidance about staff wearing their uniforms to and from the service.

Further information is in the detailed findings below.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

# Aspen Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place. The inspection took place on 8 December 2020 and was unannounced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service. There had been no recent admissions to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.