

Cherry Garden Properties Limited

# Clare Hall Nursing Home

## Inspection report

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25 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Clare Hall Nursing Home is registered to provide accommodation with nursing and personal care for up to 57 people. The home specialises in the care of older people but is also able to offer care to younger adults with nursing needs. At the time of the inspection 26 people were living at the home.

We found the following examples of good practice.

Staff were committed to keeping people safe. They had received infection control training and used personal protective equipment (PPE) in accordance with current guidance to minimise risks to people. Staff and people were regularly tested in line with the government's current testing programme.

Staff understood the impact the isolation could have on people and sought to support people's emotional wellbeing. People were supported to keep in touch with family and friends by telephone and video calls. In the lounge, some people enjoyed socialising and undertaking activities at a safe distance with an activity coordinator. Staff gave one to one support to others who chose to remain in their rooms.

Although visitors were not currently permitted, except in exceptional circumstances, there were plans to resume visiting in the near future. Measures were in place to prevent the spread of infection by visitors. This included visitors having temperature checks, completing a health questionnaire and undertaking a COVID 19 rapid test. A dedicated well ventilated room was used, with visitors supplied with PPE and a Perspex screen used for people's added protection.

The home was clean and well maintained. Detailed cleaning schedules were in place with increased cleaning of frequently touched areas such as door handles and light switches. Infection prevention and control audits took place with action plans to address any areas for improvement.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Clare Hall Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 February and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.