

Accord Housing Association Limited

# Harborne House

## Inspection report

8a Albert Road  
Harborne  
Birmingham  
West Midlands  
B17 0AN

Tel: 01214283410  
Website: [www.accordha.org.uk](http://www.accordha.org.uk)

Date of inspection visit:  
08 December 2020

Date of publication:  
14 January 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Harborne House is a residential care home providing accommodation and personal care for up to four people under the age of 65 who may have a learning disability. At the time of the inspection there were four people living in the home.

We found the following examples of good practice.

The provider had ordered an outdoor visitor pod so people would be able to spend time with loved ones in a safe way. An appointment system would be used, and there was a process in place to ensure the pod was cleaned between visits.

Visitors were required to complete a risk assessment before visiting the home. Screening questionnaires were completed on entry to ensure they were safe to visit people at the home.

There was a designated lead for infection control at the home. They carried out observations to ensure staff were using Personal Protective Equipment (PPE) in line with guidance and carrying out effective handwashing.

Enhanced cleaning schedules were in place which included high touch areas at least every four hours. Separate cleaning schedules for daily, weekly and monthly cleaning were in place and were audited by the registered manager.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Harborne House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 08 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.