

West Northamptonshire Council

Thackley Green

Inspection report

Off Lewin Road
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Corby
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Date of inspection visit:
07 December 2021

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22 December 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Thackley Green is located in a residential area of Corby and is registered to provide accommodation for up to 51 people who require nursing care and rehabilitation.

We found the following examples of good practice.

People were supported by trained staff and in line with government COVID-19 guidance. People were supported to keep in touch with those important to them by staff in a variety of ways including video calls, emails and visits to the home. Relatives visiting the home were required to complete COVID-19 testing.

People isolating were supported in creative ways, including having their own dedicated staff who provided a support bubble to support all their needs, including their meals and social support. Catering facilities were separated to reduce the risk of cross infection.

The service actively engaged with a programme of regular testing according to government guidance. Additionally, any new staff and any staff returning after an absence were required to take a COVID-19 test. There was a clear procedure in place, in line with national guidance, to ensure people were admitted to the service safely.

Staff had received training in the use of Personal Protective Equipment (PPE). We saw this was accessible throughout the home and staff used it in accordance with the most up to date guidance. Additional cleaning schedules had been put in place to ensure high touch surfaces were cleaned regularly.

The infection control policy was up to date and audits were in place to monitor cleanliness, handwashing and PPE use.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Thackley Green

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 7 December 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.