

Clover Cottage Limited

Clover Cottage

Inspection report

44 Wincanton Road
Noak Hill
Romford
Essex
RM3 9DH

Tel: 01708342038

Date of inspection visit:
24 August 2020

Date of publication:
03 September 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Clover Cottage is a care home registered to accommodate and support up to 17 elderly people. At the time of the inspection, 16 people were living at the home. The service is a two-floor building. Each floor has separate adapted facilities.

We found the following examples of good practice.

- The provider had appropriate arrangements for visiting to help prevent the spread of Covid-19. All visitors such as professionals were required to arrange an appointment on specific days to visit and declare if they had any symptoms of Covid-19. Visitors temperatures were checked to minimise potential of infection being brought into the home. They also had to complete a declaration form to declare symptoms or if they had travelled abroad. Relatives primarily visited people in outside space where possible. Visits were staggered and restricted to one-hour slots and these areas were cleaned between visits.
- The provider had appropriate arrangements to test people and staff for Covid-19 and was following government guidance on regular testing. Measures were in place if staff or people tested positive for Covid-19 to ensure safety.
- Designated areas had been put in place for people to use if they showed symptoms or tested positive for Covid-19 should they not want to isolate in their rooms.
- The service ensured that staff received appropriate training and support to manage Covid-19. All staff had received training on Covid-19, infection control and the use of PPE. Systems were in place to support staff if they became unwell and when they returned to work.
- Adequate supply of PPE was in place and systems were in place to ensure there was not a shortfall of PPE. We observed staff wearing PPE and people were supported to maintain social distancing. Furniture had been rearranged to support social distancing.
- People's temperature was taken twice daily to check they had not developed symptoms. Systems were in place to ensure people were safe if their temperature went above recommended levels.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Clover Cottage

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 24 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.