

Aiveda Limited

# Sunnyside Residential Home

## Inspection report

Crewkerne Road  
Chard  
Somerset  
TA20 1EZ

Tel: 01460239406

Date of inspection visit:  
22 February 2022

Date of publication:  
03 March 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Sunnyside Residential Home is a care home registered to provide personal care and accommodation to up to 14 people. The home specialises in the care of older people. At the time of the inspection there were 13 people living at the home.

We found the following examples of good practice.

Risks of infection to people were minimised because staff had received appropriate training and were following good infection prevention and control practices.

People were being cared for by staff who had access to Personal Protective Equipment (PPE). Staff knew what PPE to wear for different tasks and people said they always followed these rules. One person told us, "I feel safe because staff always wear their masks."

People lived in a home which was clean and fresh. In addition to general cleaning, staff carried out regular cleaning of touch points to minimise risks of infection. One person said, "Cleanliness is good. It is done thoroughly." Another person commented, "Very clean here."

Throughout the pandemic the registered manager had ensured that extra inhouse activities were made available. This had included exercise classes and virtual bike rides. One person said, "I've enjoyed the cycling with the TV." Another person told us, "We've had plenty to do during the pandemic."

The home had been following government guidelines to ensure people could stay in touch with friends and family. Before visitors were able to go inside the home, they had enabled window and garden visits and used video calls to help people stay connected. At the time of the inspection the home were welcoming visitors into the building. One person said they had had a visitor earlier in the day. They told us, "[Person's name] had to be tested before he came in."

People praised the staff and management of the home who had helped to keep them safe. One person told us, "They [staff] have kept us safe. We all do the testing, and everyone has had the vaccine." Another person said, "They have followed all the rules to keep everyone safe."

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Sunnyside Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 22 February 2022 and was announced. We gave the service a day's notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. We raised some issues regarding the laundry area with the registered manager and were told that this room was due to be refurbished.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was following government guidelines to make sure people were able to keep in touch with friends and family. This included visits to the home, phone and video calls.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.