

Croftwood Care UK Limited

# Astbury Lodge Residential Care Home

## Inspection report

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24 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Astbury Lodge is a residential care home providing personal care to 41 people aged 65 and over at the time of the inspection. The service can support up to 42 people. The care home accommodates people in one adapted building.

We found the following examples of good practice.

- The service pre booked visitors within allocated timeslots. There was time between visits to allow for cleaning. This also reduced the risk of potential infection transmission to other visitors. On arrival visitors had their temperature taken and were asked questions that related to COVID19 exposure and symptoms. A track and trace form was completed. Visitors were asked to wash their hands on arrival and also to wear personal protective equipment (PPE) including a face mask. Alcohol gel was readily available.
- People were admitted to the service immediately following a negative COVID19 test result. They were isolated on transition into the service for 14 days and staff supported them with all their needs within their bedroom. This included personal care, social support and ensuring their food and drink needs were met.
- The service had increased the cleaning schedules and routines to reduce the risks of cross infection. Residents commented positively on this and one told us, "The staff never stop cleaning. The home is beautifully clean."
- The service had appointed an infection control lead to oversee that people's safe discharge from hospital in to the service followed up to date national guidance. The lead liaised with relatives to ensure they understood the reasons for why their loved one would have a period of isolation in the home on arrival. They had also explained to people's relatives how the service would ensure regular contact was in place via electronic means.
- We observed staff wearing the correct personal protective equipment (PPE) throughout the inspection and all of the residents we spoke with confirmed staff wear PPE when providing personal care.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Astbury Lodge Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 24 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.