

Kirkley Limited

Greenways Care Home

Inspection report

Marton Road
Long Itchington
Warwickshire
CV47 9PZ

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Date of inspection visit:
19 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Greenways is a care home providing personal care and accommodation to older people including those living with dementia. At the time of the inspection nine people were living at the home. The home can accommodate up to 27 people.

We found the following examples of good practice.

A sealed visitor's pod was built so all year round visiting could take place safely. Visitors were supported to wear Personal Protective Equipment (PPE) and screened before being allowed entry. A booking system was used to manage visitor numbers. People were also supported to keep in touch with their family and friends through telephone and video calls.

Changes were made to the layout to promote social distancing and more rooms were made available for staff to take their breaks. Due to its size, the staff room was limited to one person at any one time.

Staff were provided with scrubs which were laundered on site. New processes were implemented so staff could enter the home and go straight to a staff changing room before their shift. Shorter shifts were offered to staff to minimise long periods of time on site and help manage their home and work-life balance.

Areas of the home were identified for isolation and zoning in the event of future outbreaks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Greenways Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Staff were trained in PPE and spot checks carried out to monitor their compliance. However, improvements were needed to ensure that best practice guidance on using PPE effectively and safely in care homes was followed.

We have also signposted the provider to resources to develop their approach.