

The Bromley Common Practice

Inspection report

Crown Medical Centre
3 Mackintosh Street
Bromley
Kent
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at The Bromley Common Practice on 15 January 2019 as part of our inspection programme. We previously carried out an announced comprehensive inspection at The Bromley Common Practice on 3 March 2016.

Overall the practice was rated as good. The relevant reports can be downloaded from .

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall. We rated it as good for its treatment of all the population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist adviser and practice manager specialist advisor.

Background to The Bromley Common Practice

The Bromley Common Practice is located at the Crown Medical Centre, 3 Mackintosh Street, Bromley, BR2 9GT.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury.

Bromley Common Practice is situated within the NHS Bromley CCG and provides services to approximately 9,800 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of five GPs, three female and two male. The practice was registered with the CQC in April 2013. *There are two nurses. The practice is part of the Bromley GP Alliance Limited a wider network of GP practices.*

The practice age profile is similar to that nationally. However, there are more young families with children than nationally. The percentage of people in employment in the practice area is higher than local and national averages. The National General Practice Profile states that 87% of the practice population are white, the remainder spread fairly evenly amongst Asians, black and mixed race peoples. Information published by Public Health England, rates the level of deprivation within the practice population group as seven, on a scale of one to ten, where level one represents the highest levels of deprivation. Male life expectancy is 79 years which is the national average. Female life expectancy is 83 years which again is the national average.