

Charnley Care Homes Limited

Beech House - Binfield

Inspection report

London Road
Binfield
Bracknell
Berkshire
RG42 4AB

Date of inspection visit:
26 March 2021

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09 April 2021

Tel: 01344451949

Website: www.beechhousecare.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Beech House - Binfield provides personal care and support for a maximum of 31 older people with varying care needs. At the time of our inspection 28 people were living at the service. Accommodation is provided from a converted residence offering single occupancy en-suite rooms set over two floors.

We found the following examples of good practice.

People were well supported by staff to have telephone and video call contact with their family and friends. The service facilitated in person visits in a manner which minimised the risk of infection spread, including visits in the garden and screened visits in room divided by tall, clear screens where visitors entered directly from the car park. The service had introduced an electronic system that families and friends could use to generate regular personal newsletters of what they had been doing which could include photographs that were shared individually with people living in the home. For example; newsletters showed the bulbs flowering in family's gardens, or grandchildren's artwork.

Plans were in place to isolate people with COVID-19 to minimise transmission. The service had good supplies of personal protective equipment (PPE) that was readily available throughout the home.

There was a meet and greet protocol in place where visitors were asked screening questions, had their temperature taken by an automated camera system which also determined whether a face mask was being worn. Hand sanitiser was available and PPE was also provided for visitors where appropriate.

Staff had received training on how to keep people safe during the COVID-19 pandemic and staff and people who live in the home were regularly tested for COVID-19.

The building was clean and free from clutter, with furniture rearranged to support social distancing where possible and the dining room had been extended.

Staff ensured people had sufficient stimulation to support their health and wellbeing. This included organising games, themed crafts and seated dance classes.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Beech House - Binfield

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.