

Oak Bank Residential Home Limited

Oak Bank Residential Home

Inspection report

31 South Road
Weston Super Mare
Somerset
BS23 2HD

Tel: 01934647670

Date of inspection visit:
02 February 2021

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11 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Oak Bank Residential Home is a residential care home providing personal care and accommodation for up to nine people with a learning disability. The service is roomy, with communal areas on the ground floor, such as a lounge and dining room. There is access to an enclosed courtyard garden.

We found the following examples of good practice.

Procedures were in place for staff and visitors on entry to the service to minimise the risks of infection transmission. This included taking temperatures and the wearing of personal protective equipment (PPE). The provider had decided to change the entry for staff to the service to enable a more effective route into the building.

A visiting policy was in place which was flexible to individuals. Balancing people's wellbeing whilst ensuring robust systems to minimise risk of infection to people and visitors.

The service had good stocks of PPE and appropriate donning and doffing areas.

Staff had received training in infection control, including handwashing and how to use PPE. Staff were clear on procedures in place and felt well supported by the registered manager and provider.

The service was spacious which enabled social distancing to be maintained within the lounge area. People's rooms were large and individualised. People enjoyed spending time in their own spaces.

People were being supported to access the local community safely and maintain their interests.

Regular COVID19 testing was carried out for people and staff. Where people lacked capacity to make specific decisions appropriate assessments had been conducted. The provider was aware of the actions to take in the case of a positive test.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oak Bank Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.