

Bennfield House Limited Bennfield House

Inspection report

65 King Edward Road Thorne Doncaster South Yorkshire DN8 4DE Date of inspection visit: 21 October 2020

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Tel: 01405812663

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bennfield House is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection. The home offers accommodation for up to 27 older people living with dementia, mental health or nursing needs.

An area of the home has been equipped as a separate unit to accommodate up to six people under the designated places scheme. The unit is known as the Lazenby Suite. There were 5 people being cared for in the Lazenby Suite at the time of the inspection.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

We found the following examples of good practice.

The service had set aside a specific and separate area of the home to care for people who had been discharged from hospital with a positive test result for COVID- 19.

We observed staff wearing appropriate Personal Protective Equipment (PPE) at the time of inspection.

Staff were very sensitive and attentive to people's needs and supported people in relation to their care and wellbeing. For instance, people were supported to contact family and friends by 'window visits', phone or video calls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated



Bennfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures. This inspection took place on 21 October 2020 and was announced.

Is the service safe?

Our findings

 $S5\square$ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.

• We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.