

## P.C.M Housing Association Limited

# Laxton Hall

#### **Inspection report**

Laxton Corby Northamptonshire NN17 3AU

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Date of inspection visit: 09 December 2020

Date of publication: 15 January 2021

#### Ratings

| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|
|                                 |                         |
| Is the service safe?            | Inspected but not rated |

## Summary of findings

#### Overall summary

Laxton Hall is a residential care home for up to 29 older people and people living with dementia. At the time of inspection there were 26 people living in the service. Laxton Hall is a care home for older Polish people. It is staffed by the Polish Sisters of Mary Immaculate and Polish care staff. This Polish community provides for the religious and cultural as well as the physical needs of people.

We found the following examples of good practice.

- Safe arrangements were in place for professional visitors to the service. This included temperature checks, risk questionnaire, hand sanitisation and wearing a mask. Visitor plans were being developed to support visits by relatives when it became safe to do so. An indoor visiting room was being prepared which included a perspex screen to reduce the risk of cross infection.
- Isolation, cohorting and zoning was used to manage the spread of infection. This meant people self-isolated in their rooms when necessary and staff were allocated to work in certain areas of the service. For example, staff used different sets of staircases depending on which area of the service they were supporting.
- Enhanced cleaning and disinfection of all areas of the service continued to take place to reduce the risk of cross contamination.
- There was plenty of personal protective equipment (PPE) including masks, gloves, aprons and hand sanitiser available. PPE stations were located around the corridors and nearby all of the rooms where people were isolating.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This meant swift action could be taken if anyone received a positive test result.
- Staff did not work in any other care setting which reduced the risk of infection spread between services.
- The registered manager had good oversight of infection prevention and control and planned to strengthen the quality assurance documentation to reflect this. They also planned to make improvements to some other COVID-19 documentation. This included best interest decisions for people who did not have capacity to consent to a regular programme of testing and individual assessments of anyone at higher risk should they contract an infectious illness.

Further information is in the detailed findings below.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

| Is the service safe?   | Inspected but not rated |
|------------------------|-------------------------|
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Further information is in the detailed findings below.



## Laxton Hall

**Detailed findings** 

#### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was announced.

### Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.