

Access Anyone Limited

Marigold Respite Centre

Inspection report

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Date of inspection visit:
12 January 2021

Date of publication:
15 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Marigold Respite Centre is registered to provide respite care and accommodation for up to four people with a learning disability who may also have a physical disability and/or sensory impairment. The service is currently unable to provide a service for its stated purpose and has been commissioned by the local authority as a winter discharge designated service. This means the service will support people with a positive COVID 19 test following discharge from hospital, before they return to their own home or care environment.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

We found the following examples of good practice.

The provider and registered manager had followed Government and Department of Health guidelines to set up this dedicated unit. They had good working relationships with health and social care professionals to provide a person centred pathway to support people on their journey from hospital discharge.

The premises had a zoned area comprising of four individual bedrooms located on the first floor. Each bedroom has en-suite shower, toilet and hand washing facilities, an overhead ceiling track hoist system, large windows with window restrictors which provide good ventilation and access to fresh air. The provider confirmed bedrooms will be supplied with a television to reduce people's boredom and promote wellbeing during their isolation period.

There was a dedicated team of staff which included agency staff contracted to work solely at this service to reduce transmission. The provider had contingency staffing plans in place which ensured access to additional staff if staff became unwell. Sufficient measures were in place to support, train and oversee all staff working on the unit.

There were clear procedures in place for staff to follow that ensured safe practices and dedicated staff facilities that enabled them to work safely and rest whilst maintaining social distance.

The provider had sufficient stock and regular supplies of personal protective equipment (PPE).

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safely implementing infection prevention control procedures.

Inspected but not rated

Marigold Respite Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 12 January 2021, it was announced and carried out by one inspector.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider's infection prevention and control policy was up to date.