

North Yorkshire County Council

Jubilee Lodge

Inspection report

Carleton Road
Skipton
North Yorkshire
BD23 2BE

Tel: 01609535569

Website: www.northyorks.gov.uk

Date of inspection visit:
10 November 2020

Date of publication:
17 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Jubilee Lodge is a care home providing personal care for up to 5 people. One person was using the service to provide their carer with a short break prior to the service becoming a designated COVID19 discharge scheme. Once this happens 4 people will be able to use the service on discharge from hospital.

We found the following examples of good practice.

- Staff supervised all essential visitors to ensure social distancing and infection control guidelines were followed. All visitors were asked a set of screening questions to ascertain any risks posed and for track and trace.
- People could choose to use applications such as video calls to maintain contact with their families.
- The provider was fully aware of all current best practice guidance including the safe admission of people from hospital. This had been communicated to people, their families and staff as and when updates occurred.
- Personal Protective Equipment was safely stored in designated stations throughout the service. This reduced staff time putting on and taking off PPE and reduced the risk of transmission.
- The environment and furniture had been risk assessed to ensure it was arranged in such a way to reduce the risk of transmitting the virus. In particular staff had a process to follow to ensure they did not pass on a narrow staircase so they could maintain social distancing.
- Cleaning schedules were thorough. The schedules through the day were continued at night to ensure all areas were regularly cleaned to reduce the risk of transmission.
- Staff were able to seek quick healthcare support when people needed this. Work to support staff to further understand when a person's health was deteriorating was being implemented.
- The provider and registered manager had recognised the challenges staff had overcome during the pandemic and had introduced specific support sessions staff could use to de-brief and offload their feelings. This supported staff resilience.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Jubilee Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

Service put forward as a designated care setting

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have signposted the provider to resources to develop their approach regarding identifying the early signs of a person's health deteriorating.