

The Shaw Foundation Limited

Hollybush House Nursing Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hollybush House Nursing Home is a care home providing personal and nursing care for up to 24 people. At the time of our inspection there were 14 people living at the home.

We found the following examples of good practice.

A separate unit was being used to support people who were self-isolating. This had clear signage and additional Personal Protective Equipment (PPE) stations. Specific staff were allocated to this area during the COVID-19 outbreak.

Staff wore PPE in line with guidance and were knowledgeable about what equipment was required for different tasks.

Enhanced cleaning schedules were in place which included high touch areas and an 'exit cleaning' process for staff leaving the room of a person who had tested positive for COVID-19. The Deputy Manager carried out weekly audits to identify any shortfalls in cleaning or IPC practice.

A separate bathroom allocated for visitors was located close to the home entrance. This supported visitors to maintain good hand hygiene when entering and leaving the home.

Areas used by staff had signs to indicate how many staff members could safely use the room whilst maintaining social distancing.

Staff had been given additional training so they could support tasks outside of their usual role. For example, carers had been trained in cleaning procedures.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hollybush House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.