

Inclusive Support Limited

26 Dugard Avenue

Inspection report

26 Dugard Avenue
Colchester
Essex
CO3 9EH

Tel: 07717745627

Date of inspection visit:
25 February 2021

Date of publication:
22 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

26 Dugard Avenue is a residential care home registered to provide accommodation with personal care for up to four people with learning disabilities, and who may also have an autistic spectrum disorder. The service does not provide nursing care. At the time of the inspection four people were living at the service.

26 Dugard Avenue is a domestic style single storey detached house in keeping with the other houses in the area.

We found the following examples of good practice.

The service was following correct infection prevention and control guidance and policy to protect people from infection and prevent the spread of infection.

The manager was following the government's guidance on whole home testing for people and staff. This included weekly testing and daily rapid testing for staff. All visitors were screened and rapid tested prior to entering the premises and visits from relatives were pre-arranged with agreed times to reduce exposure to others living there.

Alternative forms of maintaining social contact were used for relatives. For example, using video calls, weekly newsletters to family members, using a phone to communicate with and garden visits socially distanced in warmer weather.

All people using the service have received their first Covid-19 vaccination and staff were in the process of receiving theirs.

There was clear signage and guidance in the service to help prompt and remind staff on how to work safely and minimise the risk of spreading infection. Staff had received training in infection control, Covid-19 and personal protective equipment (PPE). They were using PPE properly and there was a good supply of PPE and hand sanitiser. Cleaning schedules had increased with regular hard surface and high touch cleaning carried out throughout the day.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

26 Dugard Avenue

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 February 2021 and was unannounced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.