

# Aspire Health and Care Limited

## Dovecote

### Inspection report

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06 January 2022

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### Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe?            | Inspected but not rated |

# Summary of findings

## Overall summary

Dovecote is a care home registered to provide accommodation and personal care for up to 18 people in one building. The service supports people living with mental health conditions. At the time of our inspection 12 people were living at the service.

We found the following examples of good practice.

The registered manager had implemented robust measures to protect people from the risk of infection. Systems were in place to ensure people remained safe in the event of an outbreak of COVID-19. Individual risk assessments for people were created and updated regularly to ensure risk reduction measures were in place.

Entry to the care home was strictly monitored in order to protect people from the risk of infection. This included providing proof of a negative lateral flow test and temperature monitoring. Vaccination status for visiting professionals was recorded and stored securely. Guidance and instructions regarding visiting was clearly displayed for all staff to follow in the absence of the management team.

The registered manager implemented and logged testing for COVID-19. This ensured that staff or people testing positive for COVID-19 could be easily identified. Immediate action was taken in the event of a positive result in order to protect everyone using the service and the wider community.

The registered manager and staff ensured that people living at Dovecote fully understood the ongoing pandemic. Daily meetings were held with people to discuss any concerns and fears they may have. People were involved in creating information signs for the home regarding COVID-19 in a variety of formats, this included pictorial and easy read. People were supported to make informed choices regarding testing for COVID-19 and receiving the vaccination. The registered manager supplied people with information to allow them to make an informed decision.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Dovecote

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 6 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.