

Barchester Healthcare Homes Limited

# Trinity Manor Care Home

## Inspection report

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10 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Trinity Manor Care Home is a new purpose-built care home located in Sherborne in the North West of Dorset. The service provides accommodation and nursing and personal care for up to 64 older people, including people living with dementia. At the time of the inspection there were 20 older people living at the home using only the ground and first floor of the three-storey home.

We found the following examples of good practice.

Measures were in place to prevent the spread of infection by visitors to the service. The registered manager explained the process they were implementing to allow nominated visitors to visit their relatives. This was in line with the current government guidance.

Staff had received infection control training and followed up to date infection prevention and control guidance to help people stay safe. Staff used personal protective equipment (PPE) correctly and in accordance with current guidance to minimise cross infection risks to people.

There were sufficient stocks available including masks, gloves, aprons and hand sanitiser. Staff were required to change into their uniforms when they arrived on duty and change their footwear at the home to minimise the risk of cross infection. Staff breaks had been staggered to allow for social distancing to be maintained in the staff room.

Staff and people were regularly tested in line with the government's current testing programme. They supported people with social distancing and frequent handwashing to protect against Covid 19. Staff ensured people had the information they required to give consent to have the vaccine and partake in testing. Where people did not have capacity, best interest decisions had been taken and for one person this had involved an advocate.

Staff had their hand washing competency assessed to see how effective they had been in cleaning their hands. The home was clean and well maintained. Staff cleaned frequent touch points such as door handles and light switches every two hours. Cleaning chemicals used at the home were effective against Covid-19.

Infection prevention and control audits took place and spot checks were carried out. The registered manager had met with all of the staff and discussed the importance of infection prevention control (IPC) and the correct use of PPE. Staff had also had the opportunity to discuss IPC at their regular supervisions. The registered manager and management team met regularly to discuss any areas of concern. This meant the registered manager and management team had effective oversight of infection control measures at the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Trinity Manor Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.