

PK Healthcare Limited

Roxton Nursing Home

Inspection report

154 Birmingham Road
Sutton Coldfield
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Date of inspection visit:
09 December 2020

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18 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Roxton Nursing Home is registered to provide accommodation and personal care for up to a maximum of 45 people, some of who may be living with dementia. At the time of our inspection, there were 42 people living at the home.

We found the following examples of good practice.

People who had tested positive for Covid-19 were required to self-isolate in their rooms in line with current guidance. The provider zoned each floor to place everyone who had tested positive for COVID-19 on the same floors. Staff were allocated to work on specific floors to minimise the spread of infection.

Staff spoke to people individually to ensure they understood the risks of COVID-19 and when they would be required to socially distance and isolate.

People were supported to maintain contact with their families through telephone and video calls. A secure social media portal had been created to share pictures and information with families. A pod had been constructed to support family to visit people in the home when safe to do so.

People's social and emotional wellbeing was promoted by an activities co-ordinator who led activities in small groups while socially distanced. People who were unable to mobilise were supported to engage in activities individually in their rooms.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Roxton Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 09 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.