

Alverstoke House Nursing Home

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Inspection report

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17 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Alverstoke House Nursing Home is a care home providing accommodation and nursing care for up to 29 people. There were 15 people living at the home at the time of the inspection.

We found the following examples of good practice.

The provider was aware of the correct procedures for professional visitors and the home's policy reflected this. However, the procedure to check vaccination status was not followed on our arrival. The provider took action to address this.

The provider had adequate supplies of Personal Protective Equipment (PPE) available and this was used appropriately during the inspection.

People were supported to have visitors in line with government guidance.

The correct procedures were in place and followed for COVID-19 testing. When people needed to isolate the service was able to accommodate this and minimise the impact on people's well-being.

The service was not currently open to admissions. The appropriate measures were in place to facilitate safe admission when these occurred.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further Information is in the detailed findings below.

Inspected but not rated

Alverstoke House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. We received information of concern about infection prevention and control measures at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 January 2022 and was announced. We gave the service one hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was not always meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. Not all staff were aware of the need to check the vaccination status of visiting professionals in line with government guidance. Following the inspection, the provider took action to address this. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.