

Mission Care

Homefield

Inspection report

1 Lime Close
Bromley
BR1 2EF

Tel: 02082897932

Website: www.missioncare.org.uk

Date of inspection visit:
03 February 2022

Date of publication:
14 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Homefield is a nursing home which provides accommodation and personal and nursing care to people in a purpose-built building in the London Borough of Bromley. The home is registered to provide care to up to 42 people. There were 39 people living at the home at the time of our inspection.

We found the following examples of good practice:

The provider screened all visitors to the home for symptoms of acute respiratory infection before they could enter the home. Visitors were supported to follow the government's guidance on hand washing, sanitising and wearing personal protective equipment (PPE) before entering the home and social distancing whilst on the premises.

The registered manager told us there had always been enough staff to meet people's needs throughout the pandemic. All staff had received training on COVID-19, infection control and the use of PPE. The registered manager carried out checks on agency staff to make sure they had received training on infection control, and they had been fully vaccinated.

There was an enhanced COVID-19 testing program in place for people using the service and for staff. When people or staff showed symptoms of COVID-19 they were required to self-isolate.

We observed staff wearing appropriate PPE and socially distancing throughout our visit. During our visit we saw the home was very clean throughout. The home had a dedicated housekeeping team that facilitated a cleaning schedule at the home.

Black, Asian and Minority Ethnic COVID-19 risk assessments were carried out with people using the service and staff to ensure they could live and work safely at the home. The registered manager told us they worked with the GP, health care professionals, the Clinical Commissioning Group (CCG), the Local Authority Commissioning Team and UK Health and Security Agency to ensure people received appropriate care throughout the pandemic.

The provider had a COVID-19 specific contingency plan in place which they had followed throughout the COVID-19 pandemic. The registered manager told us there were no restrictions on visiting at the home in accordance with the current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following appropriate infection prevention and control procedures to keep people safe.

Inspected but not rated

Homefield

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 3 February 2022 and was announced. We gave the service 2 days' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting current guidelines to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.