

Methodist Homes

Laurel Court (Didsbury)

Inspection report

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14 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Laurel Court is a purpose-built care home with accommodation provided in a number of 'households' situated over four floors. The home provides both residential and nursing care to older people and people who are living with dementia. At the time of this inspection renovation work was being undertaken on two households. Laurel Court was providing care and support for 53 people at the time of this inspection.

We found the following examples of good practice.

A facilitator had been appointed to organise and manage all testing for staff, residents and visitors. They also booked all visits to the home to ensure the procedures and PPE guidance were followed.

Essential care givers (ECGs) were encouraged, including to assist people to settle in when they first moved to Laurel Court. ECGs had been able to continue visiting the home during the recent outbreak and followed all testing regimes as per the government guidelines.

The home was visibly clean throughout, with regular checks being made by the heads of departments and managers. People and ECGs we spoke with confirmed that the home was always clean.

Staff had received training in the use of personal protective equipment (PPE) and hand hygiene. Regular observations of practice were completed. Members of care staff told us they were kept informed of any changes in guidance through the senior care staff and emails.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Laurel Court (Didsbury)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 and 14 February and was announced. We had a video call on the 10 February and visited Laurel Court on 14 February. We gave the service 24 hours' notice of the video call.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. Staffing levels had been maintained during the recent outbreak, with domestic and office staff assisting at meal times.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
 - We were assured that the provider was meeting shielding and social distancing rules.
 - We were assured that the provider was admitting people safely to the service.
 - We were assured that the provider was using PPE effectively and safely.
 - We were assured that the provider was accessing testing for people using the service and staff.
 - We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
 - We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
 - We were assured that the provider's infection prevention and control policy was up to date.
 - Laurel Court were following the current government guidance for visitors. All visitors completed a lateral flow test prior to their visit. Essential care givers had been able to visit their relatives during the recent outbreak and completed weekly COVID-19 tests as per the guidance.
- From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.