

Avante Care and Support Limited

Riverdale Court

Inspection report

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Date of inspection visit:
13 November 2020

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15 January 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Riverdale Court is a care home providing personal care and accommodation to people aged 65 and over. Riverdale Court accommodates up to 80 people across four separate units in one building, each of which have separate adapted facilities.

We found the following examples of good practice.

There were appropriate infection prevention and control measures in place. All visitors to the service were asked to complete a health declaration, wear appropriate personal protective equipment (PPE) such as a face covering and wipe their shoes on an antibacterial mat.

The service was visibly clean, and staff used appropriate cleaning materials.

Risks relating to COVID-19 had been fully assessed and action taken to mitigate them where possible. Staff wore appropriate PPE.

If people had tested positive for COVID-19 they were supported to isolate in their room or in an appropriate area of the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Riverdale Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.