

Martlane Limited

# Forest Place Nursing Home

## Inspection report

Forest Place  
Roebuck Lane  
Buckhurst Hill  
Essex  
IG9 5QL

Date of inspection visit:  
20 January 2021

Date of publication:  
18 March 2021

Tel: 02085052063

Website: [www.forestplacenursinghome.co.uk](http://www.forestplacenursinghome.co.uk)

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Forest Place is a residential care home providing personal and nursing care for up to 90 people over the age of 65 years, with nursing and/or dementia related needs. There were 55 people accommodated at the time of our inspection.

We found the following examples of good practice:

Staff supported people in a personalised way to keep in touch with their friends and family members.

There was a dedicated staff team set up to work in the designated areas for people who were discharged to the service with a positive COVID-19 test. The designated area had a separate entrance and facilities.

The provider had considered in detail how to minimise the spread of infection when they planned the designated unit, such as selecting wipe-clean furniture.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Forest Place Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status. This targeted inspection was to ensure that the service was compliant with Infection Prevention and Control (IPC) measures.

This inspection took place on 21 January 2021 and was announced. This enabled us to discuss with the registered manager how to minimise the spread of infection during our visit.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.