

All Saints Care Limited

The Gateway Respite

Inspection report

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Date of inspection visit:
16 November 2020

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16 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Gateway Respite is a residential care home providing personal care to older people, people living with dementia and people with physical disabilities. The service provides short term and long-term care and accommodates up to 28 people in one adapted building. At the time of this inspection 12 people were using the service.

We found the following examples of good practice.

The service was creating a visiting pod at one of the patio doors on the ground floor. It was due to be ready by 18 November 2020. The pod will include an intercom system to make it easier for people and relatives to talk with each other. Visiting will be appointment only with intervals for cleaning between visits.

The provider used a fogging system to clean and sanitise communal areas. This is done using a machine which produces a mist of antiviral disinfectant to cover covers all surfaces.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

The Gateway Respite

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 November 2020 was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

We have also signposted the provider to resources to develop their approach.