

Gainford Care Homes Limited

Glenbrooke House

Inspection report

Chowdene Bank
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Date of inspection visit:
13 June 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Glenbrooke House is a residential care home providing accommodation and personal care. The home accommodates up to 10 people in one house. At the time of our inspection 10 people with learning disabilities were living at the home.

We found the following examples of good practice.

- The provider had worked with relatives to ensure testing arrangements met their needs and helped facilitate more visits. These included window and outdoor visits when restrictions were in place.
- Staff had worked hard to ensure the service did not rely on agency staff, including covering additional shifts to ensure high levels of continuity.
- The service was clean throughout.
- The registered manager had repurposed a downstairs quiet room to enable one person to isolate and have their own bathroom space, when the service had experienced an outbreak.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Glenbrooke House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 June 2022 and was announced the morning of the visit.

Is the service safe?

Our findings

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were somewhat assured that the provider was meeting shielding and social distancing rules. The registered manager assured us they would review risk assessments to ensure they reflected the likelihood of people not adhering to social distancing, and the relevant actions in place.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People were encouraged to access the local community and there were no restrictions on relatives visiting them in the home.
- The registered manager had ensured that professional visitors were required to provide a negative lateral flow test before entering the home.

We have also signposted the provider to resources to develop their approach.