

# Quantum Care Limited

# Meresworth

## Inspection report

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Date of inspection visit:  
13 January 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Meresworth is a care home providing accommodation and personal care for up to 52 people, with some people living with dementia.

We found the following examples of good practice.

- The service was receiving professional visitors to the service with robust infection control procedures in place. Visitors were received into the reception area on arrival where they were provided with guidance, personal protective equipment (PPE) and a health screening was completed. Each visitor also had their temperature checked by staff on arrival.
- People and staff had engaged with the routine testing scheme. Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed.
- The service was clean and hygienic. Additional cleaning tasks and schedules had been implemented by the registered manager, which were methodically completed throughout the service.
- The provider had developed a package of policies and procedures in response to the coronavirus pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

**Inspected but not rated**

Further information is in the detailed findings below.

# Meresworth

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 January 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We were somewhat assured that the provider was using all available forms of PPE effectively and safely. Staff were wearing disposable PPE in accordance with guidance, such as gloves, aprons, face masks and visors. However, staff were not provided with a designated preparation area on arrival to and departure from the service. Staff were not wearing uniforms or changing clothing when they began or finished work. This was a potential infection risk from sources outside of the service and transmission of potential infection from the service into the community. In addition, as staff were not wearing uniforms or consistent suitable clothing agreed upon as a team, it was not clear that 'workwear' was being laundered in accordance with guidance or that staff had received instruction on how this should be completed effectively.

We have also signposted the provider to resources to develop their approach.