

PLH Moorgate Holdco Limited

Moorgate Hollow

Inspection report

Nightingale Close
Rotherham
S60 2AB

Tel: 01709789791

Date of inspection visit:
19 February 2021

Date of publication:
05 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Moorgate Hollow provides accommodation for people who require personal care. The service can accommodate up to 24 people. At the time of our inspection there were 24 people using the service. The care provided is for people who have needs associated with those of older people. Some people residing at the home were living with dementia.

We found the following examples of good practice.

The provider had a process in place to enable relatives to visit their family members in a safe way by facilitating window visits. Family members also made use of social media, video and telephone calls.

Professional visitors were required to have their temperature taken in the entrance area and fill out a form to ensure they are not showing any symptoms of illness.

Social distancing was observed as far as it was practicable to do so. Staff wore appropriate Personal Protective Equipment (PPE), regularly washed their hands and applied hand sanitiser. Staff had completed training in infection control, COVID-19 and donning and doffing PPE.

Staff and people using the service took part in the home's testing programme. Staff were tested three times a week, so action could be taken swiftly if they tested positive with COVID-19.

The home was clean and there were no malodours. Staff had access to cleaning products and cleaning schedules included high touch areas such as door handles and hand rails, which were cleaned regularly.

We were assured that this service met good infection prevention and control guidelines.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Moorgate Hollow

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.