

# PLH Moorgate Holdco Limited

# Moorgate Lodge

## Inspection report

Nightingale Close  
Rotherham  
S60 2AB

Tel: 01709789790

Date of inspection visit:  
07 February 2022

Date of publication:  
07 March 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Moorgate Lodge is a care home which can accommodate up to 54 people who require accommodation for personal and nursing care. The home consists of one adapted building. At the time of our inspection there were 31 people living in the home.

We found the following examples of good practice.

Visitors to the home were required to follow infection control procedures and were asked to complete a lateral flow test. Personal protective equipment (PPE) was then supplied. People were supported following government guidance to see friends and relatives and access the community.

Professional visitors were required to show a negative lateral flow test and evidence of COVID-19 vaccination.

Social distancing was encouraged as far as it was practicable to do so. Staff wore appropriate PPE, regularly washed their hands and applied hand sanitiser. Staff had completed training in infection control, COVID-19 and putting on and taking off PPE.

Staff and people using the service took part in the home's testing programme. Actions were swiftly taken when anyone tested positive with COVID-19. The registered manager had followed guidance during the recent outbreak to reduce risk of cross infection.

Regular meetings were held with staff to discuss issues relating to COVID-19. The welfare and well-being of staff was discussed to ensure staff received the support they required.

The home was predominantly clean and well maintained. Staff had access to cleaning products and cleaning schedules were followed and reviewed. Increased cleaning had been implemented for high touch areas such as door handles and handrails.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Moorgate Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 7 February 2022 and was announced. We gave the service short notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- Visiting arrangements were in line with government guidance. Essential care giver status had been discussed with all people who used the service and offered to their friends and family to ensure people were not isolated and promote their well-being.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We were not fully assured that the provider was promoting safety through the layout and hygiene practices of the premises. We identified some areas that were not well maintained and unable to be effectively cleaned. However, the registered manager had identified these, and shortfalls were detailed in the home's infection control audit and action plan. The provider assured us the required improvement works were due to start to improve the environment.