

Antoni & Rienzie Limited

# Springbank Rest Home

## Inspection report

143 Rochdale Road East  
Heywood  
Lancashire  
OL10 1QU

Tel: 01706254272

Date of inspection visit:  
14 December 2020

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29 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Springbank Rest home is a care home. At the time of this inspection there were 16 people living at the home.

We found the following examples of good practice.

Staff were seen to be following the current government guidelines in relation to the personal protective equipment (PPE) and were engaged fully in the testing for COVID-19. PPE was available in all areas of the home where staff may need to access it.

Staff had engaged with the Local Authority IPC team and completed their PPE training.

Residents completed isolation periods in their bedrooms after testing positive for Covid-19 and when returning to the home from hospital.

There was signage around the home to indicate the need to social distance and to wash hands regularly to ensure that visitors and staff were aware of current guidelines.

We found that the water pressure was not always consistent, ornaments and other homely items did not lend themselves to ensuring a hygiene environment and the IPC policy was incorrect. We raised these issues with the registered manager who agreed to look into these issues.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Springbank Rest Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

There were issues with the hot water in the home at the time of inspection where the water pressure was not consistent throughout the home. Following inspection, the home has provided assurances that the fault with the water system is being rectified.

The environment was homely but this was not always in line with current infection control guidance, the home was advised to reduce clutter where possible to aid thorough cleaning.

The IPC policy was incorrect in stating that the laundry did not need to be separated for COVID negative and COVID positive residents. The home was signposted to the Local Authority Infection Control team to advise of the current guidance.

We have also signposted the provider to resources to develop their approach.