

Solor Care (South West) Ltd

Wey House Nursing Home

Inspection report

Norton Fitzwarren
Taunton
Somerset
TA4 1BT

Tel: 01823337391

Date of inspection visit:
20 November 2020

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04 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Wey House is a care home registered to provide accommodation and nursing care to up to 31 people. The home specialises in the care of adults with complex neurological conditions, acquired brain injuries and/or other physical disabilities. At the time of the inspection there were 27 people living at the home.

We found the following examples of good practice.

Staff had received training and were following up to date guidance in infection prevention and control, to minimise risks to people.

The home had been divided into two distinct areas. One area was for people who had tested positive for Covid-19 and the other area for people who had tested negative. This helped to reduce the risk of the spread of the virus.

Two staff groups had been created which restricted the movement of staff within the home. Each area of the home had a nominated management presence to oversee standards and support people and staff.

Staff felt very well supported. They told us the teams were supporting each other and communication was 'really good.' One member of staff said, "Everyone has really pulled together. I think we are closer than ever as a staff team."

Staff praised the registered manager for the way they had led by example, kept them up to date with guidance and showed kindness to all staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Wey House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 20 November 2020 and was announced. It was carried out by one inspector.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.